



Abdullah Hadi

IT Technician

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Profiles

[in AbdullahSameerh](#)

Experience

Sidra International Food **Dec 2021 - September 2024**

IT Systems Administrator / Business Operations Support Zaventem, Belgium.

- Installed and supported IT hardware, including computers, CCTV systems, and NAS/Database servers.
- Managed domain and email security solutions.
- Handled IT hardware inventory, such as laptops and tablets.
- Designed and launched the company's website and an online shopping platform.
- Provided ERP administration (AFAS PROFIT), improving data entry, sales team KPIs, and packing slip layouts to boost productivity.
- Collaborated with the sales team for client acquisition, marketing, regional assignments, and after-sales support.
- Offered customer/region analytics and sales predictions to maximize monthly profits.
- Rebuilt the product database (~3000 items) with multilingual data, pricing, barcodes, and HS codes, significantly increasing profits and competitiveness.

Katoen Natie **Jan 2019 - Jan 2021**

Conveyor Supervisor Antwerp, Belgium.

🌐 Katoennatie.com

- Supervised a team of four members.
- Managed both physical and virtual logistical locations, including assigning and overseeing location operations.
- Developed extensive experience in warehousing and logistics, handling both physical and digital processes.

Earthlink Telecommunications **Jan 2016 - Jan 2018**

Installation Technician Baghdad, Iraq.

🌐 Earthlink.iq

- Provided installation services for Ubiquiti devices such as NanoStations, Rocket M5, Switches, Routers and cabling patching and cable management.
- Provided after installation support and customer support.

Skills

Microsoft Office and 365

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Word, Excel, Access, Teams, Outlook

AFAS Profit ERP Software

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Entry Layouts, Document Design, Order Management

Adobe Creative Cloud Applications

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Photoshop, Illustrator, Lightroom, Acrobat., Audition, Premier Pro, After Effects

Languages

English

100% Fluent.

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Dutch

CVO Turnhout NT2 Grad.

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Arabic

Native

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